

# TUBECOLOR® STEEL WARRANTY

## 7 YEAR SURFACE/PERFORATION WARRANTY

### TUBECOLOR® STEEL USED IN THE MANUFACTURE OF PATIOS, CARPORTS, OUTDOOR FURNITURE AND PLAY EQUIPMENT.

Subject to this document, OneSteel Trading Pty Limited ABN 50 007 519 646 ("OneSteel"), warrants that the TUBECOLOR® steel supplied is manufactured from prime material and that for 7 years from purchase date:

- (a) the TUBECOLOR® steel will not be subject to perforation by weathering in the natural elements;
- (b) the exterior paint system of the TUBECOLOR® steel will not flake or peel (i.e. delaminate); and
- (c) the coating on the TUBECOLOR® steel range will not wear through to expose the steel underneath.

Please retain proof of the place and date of purchase and the item purchased as this is required for a claim under this Warranty.

OneSteel TUBECOLOR® steel Technical Specifications (TS50) is designed to enhance product life. TS50 is available from your point of purchase or you can read and print a copy from our website at [www.tubecolor.com](http://www.tubecolor.com). Alternatively contact us via our free-call customer service number on 1800 1 STEEL.

### IMPORTANT FEATURES OF YOUR WARRANTY

All warranties are limited to the original purchaser and property owner; they cannot be transferred. However, a developer or builder may transfer this Warranty to one owner only and this must take effect within 6 months following completion of the building works.

This Warranty is subject to the following terms, otherwise, no warranty applies:

1. The product must be installed in accordance with OneSteel's published recommendations current at the time of installation. Note that installation is not covered or warranted by OneSteel. Please ask your installer for an installation warranty.
2. Installation/location must be greater than 1km from corrosive environments, these include coastal, marine or industrial environments. If installation/location is between 1km and 3km from corrosive environments, the warranty period will cease 3 years from the purchase date.
3. All fixings, flashing and associated components must be either manufactured from TUBECOLOR® steel, aluminium, zinc or other OneSteel approved material in accordance with OneSteel recommendations.
4. The OneSteel paint finish as supplied must not be scratched, abraded, or damaged in any way.
5. Damage caused by any heavy or sharp objects, dropped objects or point loads such as rocks or garden or hand tools is excluded from this Warranty.
6. Scratches, reduction in gloss appearance and gradual change or fading of paint finish are not considered wear through and are not covered by this Warranty.
7. This Warranty applies to the original factory finish only and no longer applies if TUBECOLOR® steel is resurfaced or coated.
8. Regular maintenance of the product must be performed in accordance with OneSteel published recommendations (refer to the informative guidelines contained in Appendix D of AS/NZS 4506:2005). Areas unwashed by rain exposure must be washed down and debris caught in the tube or against the infill joins must be removed.
9. Any changes to the structure, alterations or removal and reinstallation of any part of the product after its installation will void this Warranty.
10. Perforations and surface or colour degradation partly or wholly due to the following causes are not covered by this Warranty:
  - a. Mechanical, chemical, corrosion or other damage sustained during transport, handling, storage, installation/erection or subsequent to installation/erection.
  - b. Attack from chemical agents, fumes, liquids or solids other than direct rain falling onto the product under warranty.
  - c. Contact with soils, ashes, fertilizers or other moisture retaining substances.
  - d. Areas in metallic contact with lead or copper or water run-off from other materials.
  - e. The rails not manufactured and installed to allow for water drainage.
  - f. Deterioration of the tube caused by contact with green or wet timber or treated timber.

- g. Installations subject to unusually corrosive environments at any time in the future.
- h. The tube is in contact with or buried in concrete.
- i. The tube design not within OneSteel's steel specification for TUBECOLOR® steel and the tube must not be of a perforated type.
- j. The tube must not be splashed or washed with pool or bore water.
- k. Storm and tempest or other acts of God (such as fire, flood and earthquake, without limitation).

## CLAIMS

All Warranty claims must be submitted to OneSteel in the first instance via our free-call customer service number on 1800 1 STEEL. Claims must not be made to the installer, retailer, distributor or agent. Only authorised OneSteel Technical Managers are permitted to determine the validity of any Warranty claim. Installers, retailers, distributors or agents are not permitted to alter this Warranty or assess claims.

Should OneSteel determine that a Warranty claim is valid, OneSteel's liability is limited exclusively to the supply of the TUBECOLOR® steel to replace the affected portion of the product or supply of similar product at OneSteel's option.

The replacement TUBECOLOR® steel is warranted as set out in this Warranty for the remaining part of the warranty period which applied to the original item.

OneSteel reserves the right to remove TUBECOLOR® steel for testing purposes.

Despite anything else in this Warranty and to the extent legally permitted, OneSteel is not liable for:

- (a) Labour costs associated with the removal or disposal of the affected product or other item or the installation of any replacement product or other items;
- (b) Injury to persons, or damage to property or consequential losses arising from the use of the product, whether arising in contract, negligence or otherwise; or
- (c) Any claim for consequential loss, loss of opportunity, revenue, profit or anticipated profit, accommodation costs, or legal fees whether arising in contract, negligence or otherwise.

Except as set out in this Warranty, OneSteel will not be liable for any loss or damage resulting from any purchase or misuse of TUBECOLOR® steel, to the extent legally permitted.

This Warranty is given in lieu of all other considerations or warranties expressed or implied except to the extent that any applicable statute prevents the exclusion, restriction or modification of such conditions or warranties in which case those conditions or warranties apply subject to any permissible limitations.

**Date:** Issued November 2007

**Head Office:**

OneSteel Limited ABN 63 004 410 833  
 Level 40, 259 George Street, Sydney NSW 2000  
 Telephone: (02) 9239 6617; Fax: (02) 9251 3042

TUBECOLOR® is a registered trademark of OneSteel Trading Pty Limited.

**To assist with any Warranty claims, please complete the section below and retain it.**

**Name of purchaser:** \_\_\_\_\_

**Date of purchase (attach receipt):** \_\_\_\_\_

**Place of purchase:** \_\_\_\_\_

**Quantity and type of product purchased:** \_\_\_\_\_

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